



IMPORTANT SAFETY RECALL

Dear Sir or Madam:

You are receiving this letter because our records indicate that you purchased a Caldwell E-Max® Pro BT Earmuffs with rechargeable lithium battery pack between April 2021 through May 2021. American Outdoor Brands, in cooperation with the U.S. Consumer Product Safety Commission is voluntarily recalling the Caldwell E-Max® Pro BT Earmuffs due to potential fire and burn hazards resulting from the soldering within the lithium-battery pack housing that can allow the wiring to detach and cause the unit to overheat.

What will American Outdoor Brands do?

This recall involves the disposal and replacement of the Caldwell® rechargeable lithium-battery pack (SKU No. 1108859) that was included with black E-Max® Pro BT Earmuffs (SKU No. 1099596). The rechargeable lithium-battery pack is housed in one of the earmuffs. The battery pack is 3.7 V and has a gray exterior. It measures 1.25 inches x 1.5 inches. The name Caldwell is on the exterior of the battery pack.

What should you do?

1. Immediately Stop use of the E-Max® Pro BT Earmuffs while the rechargeable battery you received with the product is installed.
2. Remove the lithium-battery pack from the E-Max® Pro BT Earmuffs per the guidelines at <https://www.caldwellshooting.com/recall/>.
3. Contact American Outdoor Brands toll-free at 877-416-5167 from 8a.m. to 5p.m. CT Monday through Thursday and from 8:00 a.m. to 2:00 p.m. CT on Fridays, email support@caldwellshooting.com, or visit www.caldwellshooting.com/recall or www.caldwellshooting.com to register for the battery recall, to receive free replacement alkaline batteries including shipping, and for disposal instructions in accordance with local laws.
4. Once you register per step 3 above, American Outdoor Brands will ship you three free AAA batteries that will allow you to operate your E-Max® Pro BT Earmuffs.

Thank you for your support and cooperation in this matter.

You can review the recall notice at www.caldwellshooting.com/recall and the U.S. Consumer Product Safety Commission press release at: <http://www.cpsc.gov/en/Recalls> or www.caldwellshooting.com/recall.

Sincerely,

Mark Reasoner

Mark A. Reasoner

Vice President of Sales, American Outdoor Brands, Inc.